

AI, agents and skilling for nonprofit acceleration

Chris Lines
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Microsoft Elevate



Our company mission

Empower every person and every
organisation on the planet to achieve more



 Microsoft Elevate

Putting people first



Introducing Microsoft Elevate

Bringing the power of AI to
social impact organisations
and educational institutions
everywhere



Microsoft Elevate: Putting people first

Our belief in AI

We believe AI technology has the power to amplify human ingenuity and extend our capabilities

Our commitment

Putting people first

Developing and using AI that serves humanity

Empowering people with skills to thrive

Invested in AI skills development globally

Partnering to drive economic success & opportunity

Advancing AI education and advocating for policy solutions





\$4B

in cash and
technology
donations over
the next 5 years



20M

trained in next
two years



Becoming Frontier



Becoming Frontier | Nonprofit



Enrich staff experiences

By helping every nonprofit worker and volunteer transform their daily job to serve and deliver more



Deliver impactful programs

By streamlining program delivery and modernising constituent experience



Engage supporters and funders

By reaching more people and enhancing relationships with those supporting the mission



Transform operations

By evolving and reinventing how nonprofits deliver mission-based work

Journey to the Frontier Nonprofit

Phase 1

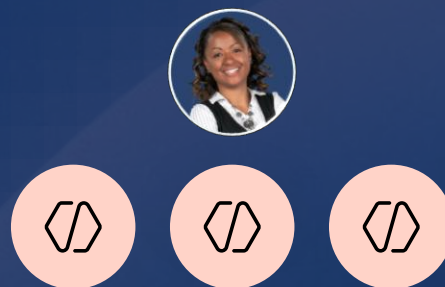
Human with Assistant



Every employee has an AI assistant that helps them work **better** and **faster**

Phase 2

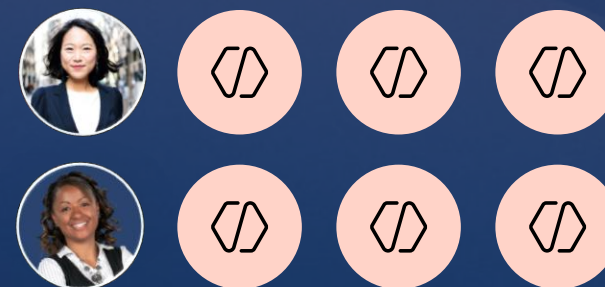
Human-led agents



Agents join team as “**digital colleagues**,” working on business processes under human direction

Phase 3

Human-led, agent operated



Humans set direction and agents run entire business processes and workflows, checking in as needed

This journey is not linear—many organisations operate in multiple phases simultaneously.



Microsoft 365
Copilot

&



Copilot Chat

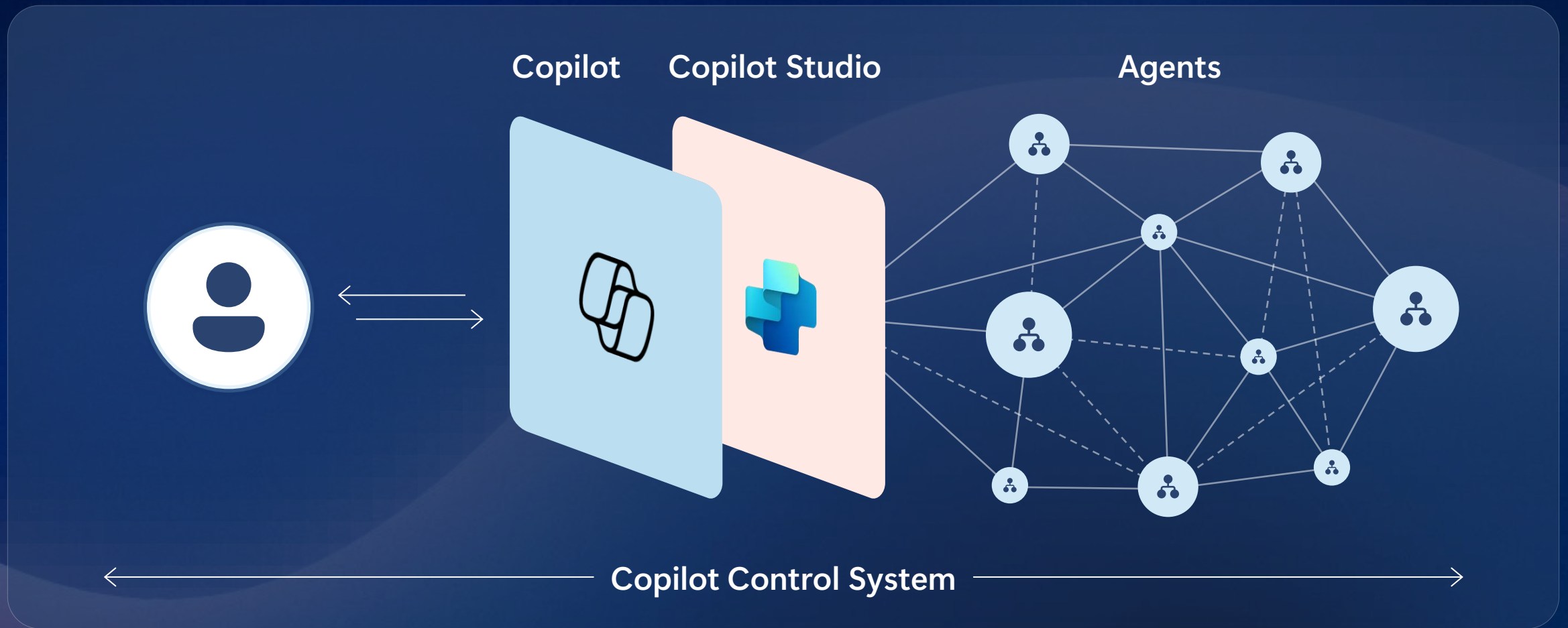
Extensibility with



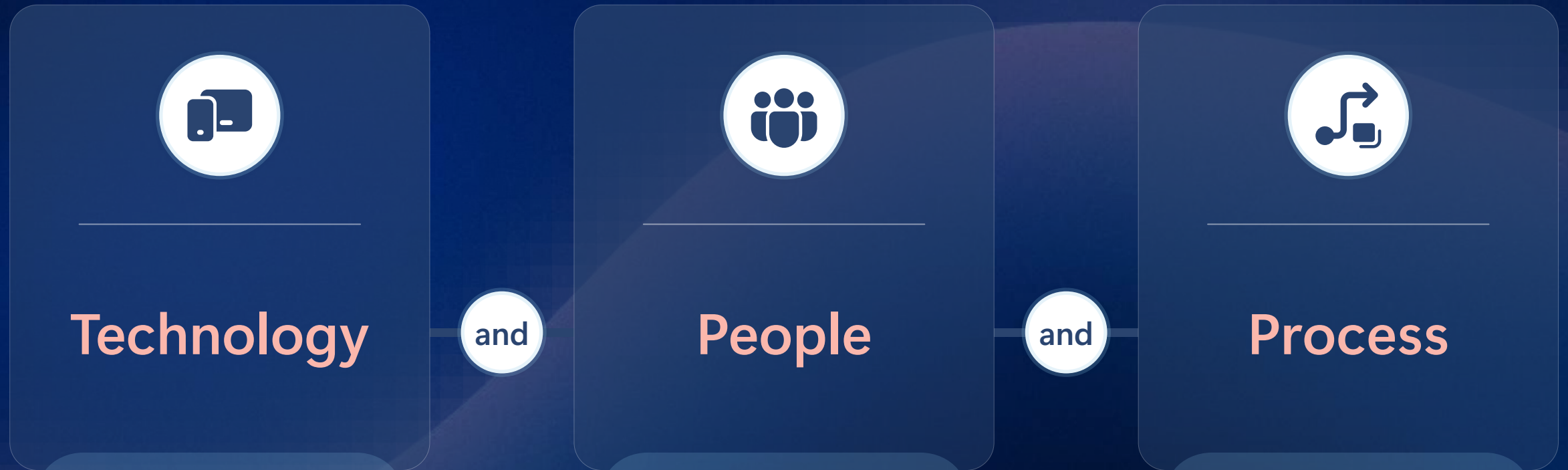
Copilot Studio



Copilot is the UI for AI



Digital transformation



Accelerate your AI journey



Discover priority AI use cases

Identify areas of highest impact for AI to support your organisational strategy

Schedule a deep dive to explore AI use cases

Schedule a conversation



Evaluate your data readiness for AI

Learn how migrating your data to Azure can give you the foundation for better AI experiences

Conduct a data estate assessment

Conduct assessment



Begin your AI journey with Copilot

Unsure of where to start your AI journey? Harness Copilot technology in the Microsoft products you already use

Start using Microsoft 365 Copilot today

Try now



Explore industry agents

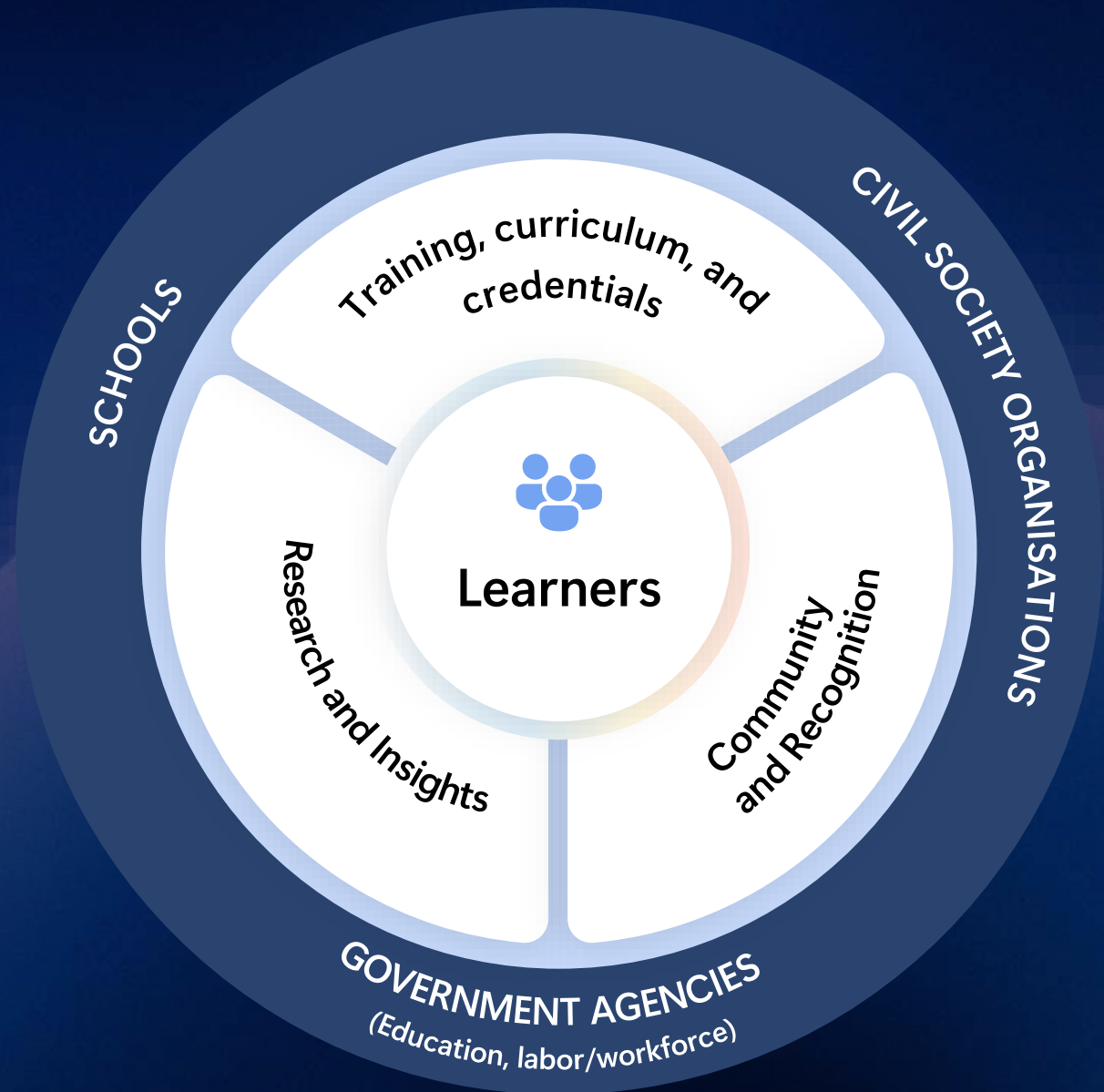
Leverage industry agents optimised for industry use cases and workflows to jumpstart your AI journey

Explore industry agents

Try now

Microsoft Elevate Skills approach

Local and global partnerships with schools, civil society organisations, and government agencies to build organisational capacity and empower individuals to transition to, and thrive in, the AI economy.



Next steps



Download our
AI Toolkit

- 1 Download our AI Toolkit: aka.ms/EMEA-Toolkit.
- 2 Meet with our team to talk about next steps in the expo hall.
- 3 Find the training that meets your needs: aka.ms/NonprofitSkills.
- 4 Explore our grants and discounts: microsoft.com/Nonprofits.

MERCI TACK ขอบคุณครับ KIITOS MULȚUMESC DANKE

SALMAT PO GRACIAS 감사합니다 شكراً DZIĘKUJĘ

OBRIGADO MAHALO TEŞEKKÜRLER ευχαριστώ धन्यवाद

СПАСИБО நன்றி

הודת 多謝晒

PALDIES ДЯКУЮ ĎAKUJEM متشكراً TERIMA KASIH TAK

HVALA شكریه DĚKUJI 谢谢 CÁM ƠN DANKON

GRAZIE KÖSZÖNÖM БЛАГОДАРЯ ありがとうございます

Thank you!